

Terms and Conditions

Last updated: 19 July 2026

1. About these terms

These Terms and Conditions govern your use of the website [theeducatorswellwithrachel.com](https://www.theeducatorswellwithrachel.com), our blog and content, and your general dealings with The Educators Well (“we”, “us”, “our”). By browsing our website, subscribing to our content, or engaging with us, you agree to these terms.

If you enrol in The WELL Framework program, separate Program Enrolment Terms and Conditions apply to that enrolment (covering fees, payment, and cancellation/refunds). These general Terms and Conditions apply alongside — not instead of — those program-specific terms. Where the two conflict on a program-specific matter, the Program Enrolment Terms and Conditions take precedence.

Business: The Educators Well (sole trader), operated by Rachel Smith — ABN 59 334 787 286.

Website: <https://www.theeducatorswellwithrachel.com/>

2. Use of our website

When using our website, you agree to:

- Use it only for lawful purposes.
- Not attempt to interfere with the website's security or functionality.
- Not copy, scrape, or reproduce our content except as permitted under “Intellectual property” below.

We aim to keep the information on our website accurate and up to date, but we make no guarantees about its completeness or accuracy, and we may update or remove content at any time without notice.

3. Intellectual property

The WELL Framework™, our workbooks, blog posts, program materials, templates, and all other content we create (“our content”) are the intellectual property of Rachel Smith and The Educators Well, and are protected by copyright law. All rights reserved.

You may view and share our publicly available content (such as blog posts) for personal, non-commercial use, including sharing a link back to the original post. You may not reproduce, republish, sell, adapt, or distribute our content — including program materials, workbooks, or The WELL Framework™ methodology — without our prior written permission, except for brief quotations used for review or educational purposes as permitted by law.

4. Not professional advice

The content we provide — including our blog, website, workbooks, and program materials — is intended for educational and reflective purposes only. It is not intended to replace professional medical, psychological, legal, or financial advice. You are encouraged to seek appropriate professional support where required.

5. Comments, feedback, and testimonials

If you leave a comment, send feedback, or provide a testimonial, you agree that we may use, edit for length or clarity, and publish it (for example on our website or social media) for the purpose of promoting The Educators Well. We will not attribute a testimonial to you using identifying details beyond what you've provided or approved. You can ask us to remove a testimonial at any time.

Please keep comments respectful and relevant. We reserve the right to remove any content we consider inappropriate, offensive, or unrelated to the discussion.

6. Third-party platforms and links

Our website and programs may link to, or rely on, third-party platforms including Wix, Stripe, Meta (Facebook), Zoom, and YouTube (Google). We are not responsible for the content, availability, or practices of these third-party platforms, and your use of them is subject to their own terms and privacy policies.

7. Limitation of liability

To the maximum extent permitted by law, The Educators Well is not liable for any indirect, incidental, or consequential loss arising from your use of our website or content, including any reliance you place on information provided. Nothing in these terms excludes any guarantee, right, or remedy you have under the Australian Consumer Law that cannot lawfully be excluded.

8. Changes to these terms

We may update these Terms and Conditions from time to time as our website, content, and business evolve. The “Last updated” date at the top of this page reflects the most recent version. Continued use of our website after changes take effect means you accept the updated terms.

9. Governing law

These terms are governed by the laws of Queensland, Australia, and any disputes will be subject to the exclusive jurisdiction of the courts of Queensland.

10. Contact us

If you have any questions about these Terms and Conditions, please contact us:

- Email: theeducatorswellwithrachel@gmail.com
- Phone: 0459 492 799
- Business: The Educators Well (sole trader)